

Kia Ora! Welcome to Rotorua!



We hope you enjoy your stay with us in our beautiful city.

Rotorua is the heartland of New Zealand, world-famous for its Maori cultural experiences, geothermal activity, mountain biking tracks, and above all, its fantastic hospitality.

Just like anywhere in the world, we urge you to use common sense and take a few simple precautions to help ensure you stay safe and have a great time while you are in Rotorua.

Keep Your Stuff Safe

- Lock your vehicle when visiting attractions and don't leave any items on vehicle seats, floors or dashboards.
- Keep all valuables with you, including passports and credit cards or leave for safekeeping at your accommodation.
- Even when you are inside your accommodation, remember to close and



secure your windows and door.

- Remember to lock all your accommodation windows and doors at night and when you are out and about.
- Keep photocopies of all your important documents.
- Don't leave your bags unattended.

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A helpful guide with safety tips and maps for visitors to our fine city.

Please take one!

Keep Yourself Safe

- At night, walk in well-lit places and don't walk alone — use a taxi or ask someone to pick you up.
- Don't carry large amounts of cash or expensive jewellery with you.
- Carry a mobile phone with you and remember New Zealand's emergency phone number is 111.
- Follow the Outdoor Safety Code: www.outdoorsafetycode.co.nz
- When tramping/hiking, let someone know where you are going and when you are due back.
- Hitchhiking is not recommended in New Zealand.
- Drink responsibly and look after your friends.
- Don't accept drinks from people you don't know.
- Don't leave your drink unattended.
- To ensure public safety, there is a liquor ban in force in the Central Business District. Alcohol may only be consumed inside licensed areas provided by restaurants, bars, pubs and clubs.
- Alcohol may not be consumed, carried or brought into any unlicensed public place in the Central Business District (shaded red area in the map below).



- Our liquor ban is strictly enforced by Police. Those who breach the liquor ban may expect to be searched, have their alcohol seized and/or be arrested by the Police.
- Beware of geothermal activity like boiling mud, water and steam — stick to the tracks.
- In a Civil Defence emergency, such as a large earthquake, flood or volcanic eruption, tune in to one of these radio stations for information: Classic Hits (97.5FM), Newstalk ZB (747AM), More FM (95.9FM).

Keep left



Drive Safe

- Get to know your vehicle before you drive.
- Drive on the left-hand side of the road.
- Everyone in your vehicle must wear a seatbelt.
- The speed limit on the open roads is usually 100km/hr. In urban areas the limit is generally 50km/hr. Speed limits are strictly enforced by Police.
- To overtake on NZ roads, use passing lanes where they are provided. Do not overtake where there is a solid yellow line on your side of the centre line.
- Using a hand-held mobile phone while driving is illegal.
- Driving under the influence of alcohol and drugs is a crime in New Zealand and strictly enforced by Police, with severe penalties for offenders.

- Drive to the conditions and if you're tired, take a break.
- All children under the age of five must be properly restrained by an approved child restraint.
- All drivers must carry their licence or permit at all times when driving.
- At traffic lights, the amber traffic light means stop unless you are so close to the intersection you can't stop safely. When the traffic light is red, you must stop.
- New Zealand is a small country, but it can take longer than expected to travel between cities and tourist attractions. Allow plenty of time to get to your destination.



Kia ora!
I am Ruru, a Morepork, or native New Zealand owl. In NZ, we play an important role in Maori culture. Maori believe that Ruru are Kaitiaki (guardians) with the power to protect, by warning of danger. As you journey through the Rotorua district, you will see us on roadside signs with safe driving messages to help protect you on your journey.

Other Useful Information

- Bus timetables are available at i-Site, Rotorua City Focus and www.baybus.co.nz
- The final CityRide bus run is around 6pm Monday – Saturday and at 4pm on Sundays.
- CityRide buses don't run on public holidays.
- Concession tickets can be purchased from bus drivers.

Useful Numbers

Rotorua Taxis: 0800 500 000

Tourist Information i-Site: 0800 ROTORUA

CityRide Rotorua Bus: 0800 4 BAYBUS

After hours pharmacy/medical centre, Lakes PrimeCare: 07 348 1000

Rotorua Police Station: 07 348 0099
















IN AN EMERGENCY CALL 111

And don't forget to look out for Rotorua's City Safe Guardians — they can help you with tourist and safety information!



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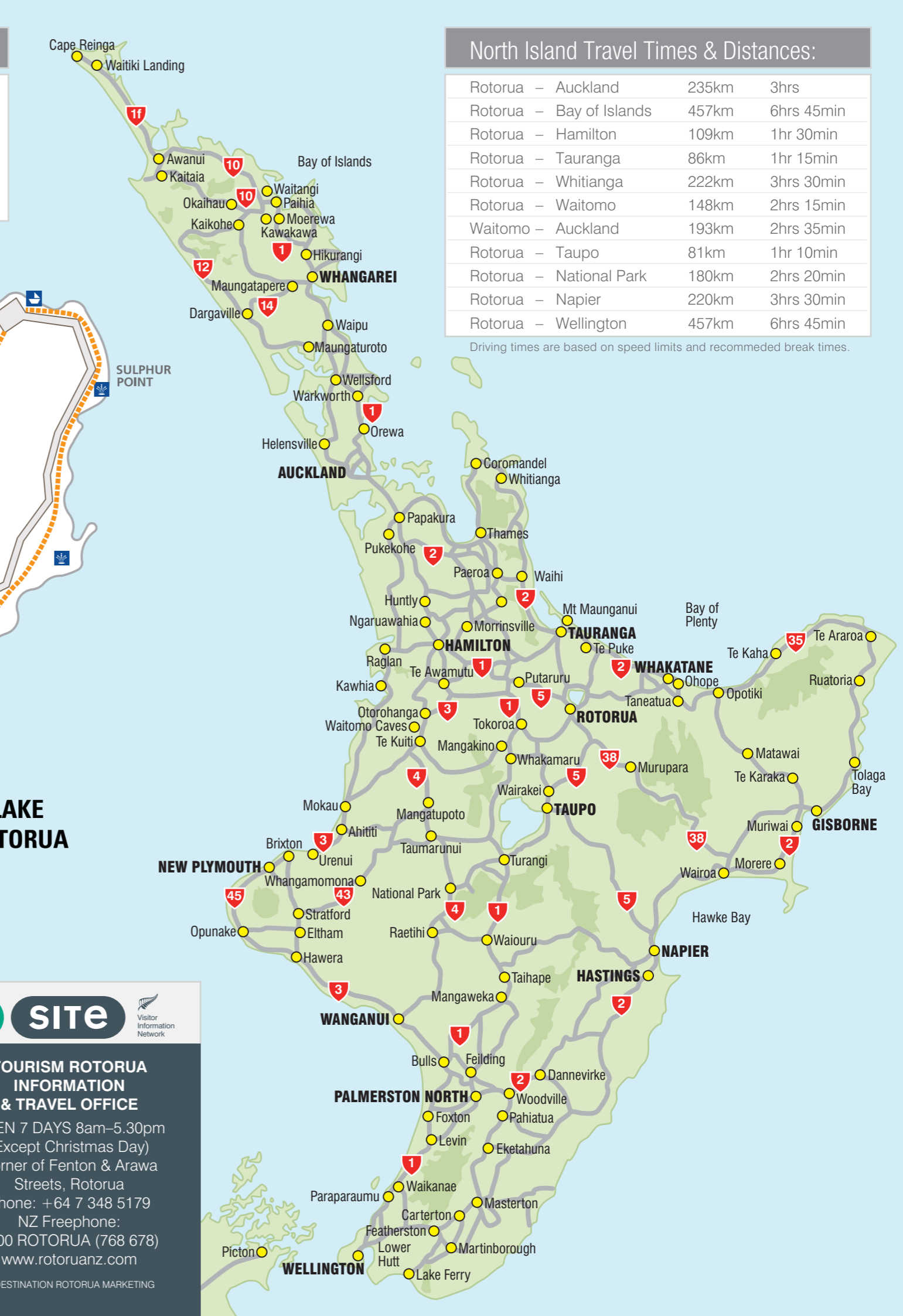
Rotorua City Map Key:

-  i-SITE Tourism Rotorua Information & Travel Centre
-  Public toilet
-  Taxi stand
-  Local bus transit point
-  National bus transit point
-  Post Shop
-  Geothermal area
-  Hospital
-  CBD
-  Boat Ramp
-  City Focus
-  Museum
-  Police
-  Dining Precinct (Eat Street)
-  Shared cycle/walking track

North Island Travel Times & Distances:

Rotorua – Auckland	235km	3hrs
Rotorua – Bay of Islands	457km	6hrs 45min
Rotorua – Hamilton	109km	1hr 30min
Rotorua – Tauranga	86km	1hr 15min
Rotorua – Whitianga	222km	3hrs 30min
Rotorua – Waitomo	148km	2hrs 15min
Waitomo – Auckland	193km	2hrs 35min
Rotorua – Taupo	81km	1hr 10min
Rotorua – National Park	180km	2hrs 20min
Rotorua – Napier	220km	3hrs 30min
Rotorua – Wellington	457km	6hrs 45min

Driving times are based on speed limits and recommended break times.



i SITE Visitor Information Network

TOURISM ROTORUA INFORMATION & TRAVEL OFFICE

OPEN 7 DAYS 8am–5.30pm (Except Christmas Day)
 Corner of Fenton & Arawa Streets, Rotorua
 Phone: +64 7 348 5179
 NZ Freephone: 0800 ROTORUA (768 678)
 www.rotoruanz.com

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